

Curriculum Vitae

Ping Fu

400 E. University Way, Rm 103J, Brooks Library, Ellensburg, WA 98926

Ping.fu@cwu.edu, 509-963-1543

Education

MLIS in Library and Information Studies **May 2003**

McGill University

MA in East Asian Studies **May 2001**

McGill University

MSc in Computer Science **May 1992**

Shanghai University

BSc in Computer Science **July 1985**

Northwestern Poly-technical University

Current Academic Rank/Faculty Type and Status/Position Title

Professor/Library Faculty, Tenured, Associate Member of Graduate Faculty/Head of Library Technology Services

Academic and Professional Experience

Professor of Library Services (tenured) **Jun 2016-present**

Associate Member of Graduate Studies **Nov 2017-present**

Head of Library Technology Services **Sept 2011-present**

Associate Professor of Library Services (tenure track) **Sept 2011-May 2016**

Brooks Library, Central Washington University, Ellensburg, WA

- Responsible for the overall administration of the Systems unit and the oversight of Cataloging, Collection Development and Serials/E-resources units and other areas of the library technologies
 - Facilitate the development and implementation of unit and division policies, procedures, and standards
 - Work with staff and faculty in setting the unit's and division's priorities and achievement of goals
 - Support the 24/7 operation of library technology services and systems, including web and database services, authentication systems, and connectivity
 - Administer Alma ILS and Primo Discovery Platform
 - Seek additional resources in support of the library goals through university-funded programs and external grant opportunities
 - Advise the Dean of the Library Services on trends and emerging library technologies
 - Manage IT projects
 - Provide training
 - Create guides, procedures, system charts and documents
 - Supervise Library IT staff
- Provide teaching and reference instruction, and conduct scholarly research:

- Teach University 101: Library Presentation
- Provide one-on-one consultations and in-depth references services
- Provide instruction classes and workshops
- Faculty liaison to: Computer Science, Information Technology & Administrative Management, Theatre Arts, and Mathematics
- Maintain Research and Subject Guides for the responsible areas
- Conduct researches in the following fields: Next-generation ILS, Discovery Systems, Institutional Repository, Digitization and Digital Preservation
- Serve as liaison between the Library and systems vendors, other IT units on campus, and represent the Library on committees at various local, regional, national and international levels:
 - Attend Library Council and other library committees
 - Coordinate with the Orbis Cascade Alliance and Ex Libris for Alma/Primo maintenance and enhancement
 - Represent the library at the Ex Libris User of North America (ELUNA)
 - Coordinate with university IT and other units on campus
 - Serve as the Shared ILS Institutional Lead at the Orbis Cascade Alliance
 - Represent the Library at the Academic Technology Advisory Council and ASL Diversity and Inclusivity Committee
 - Serve as the member on Library Information Technology Association (LITA) Education Committee
 - Assist academic departments and the Office of International Studies and Programs at CWU in establishing collaboration and exchange programs with Chinese universities
 - Serve as peer reviewer for the Journal of Librarianship and Scholarly Communication, the International Journal of Educational Technology in Higher Education, and the CALA International Journal of Librarianship
 - Serve as mentor for graduate students and visiting scholars
- **Achievements & Highlights:**
 - Directed a Shared ILS implementation team and successfully completed migration from Millennium to Alma/Primo at CWU
 - Directed an Institutional Repository implementation team and successfully implemented bepress Digital Commons at CWU
 - Published a number of peer-reviewed articles and conference presentations
 - Certified Alma administrator
 - Certified Primo administrator
 - Facilitated the development of written Alma/Primo policies/procedures/operating manuals at the library
 - Invited speaker at various national and international conferences
 - Invited visiting scholar and graduate student advisor/mentor at the Nanjing University of Aeronautics and Astronautics Library
 - Serve as peer reviewer for a few of academic scholarly journals
 - Serve as mentor for graduate students and visiting scholars

Systems Librarian/Head of Systems

Sept 2009 to Aug 2011

Singapore Management University Library, Singapore

- Provided consultation and support to library departments and staff for the Millennium ILS, Encore, Research Pro, Web-bridge, Digital Commons, and the online OPAC:

- Supported for staff with their daily operations, questions and problems
- Administered Millennium ILS and Encore discovery platform
- Maintained Federated Search
- Maintained Electronic Resource Management
- Supported EBSCO A-to-Z
- Loaded coverage data
- Supervised library IT staff
- Explored, planed and piloted new library technologies
- Provided technical training to library staff
- Conducted troubleshooting
- Provided advice to the University Librarian and served as liaison between the Library and other IT units on campus and external vendors:
 - Coordinated with the University IT for the library server backup and maintenance
 - Coordinated with Innovative for the Millennium, Encore, Research Pro, and Web-bridge applications maintenance and enhancement
 - Served as member of the Library Management Team
 - Chaired Library IT Committee

Systems Librarian (tenure track)

May 2007 to Aug 2009

Yale University Library, New Haven, CT

- Provided consultation and support to library staff for the Voyager ILS in Acquisition, Circulation, notices, report generation and the online OPAC:
 - Supported for Circulation and Acquisitions staff with their day to day problems and questions
 - Conducted troubleshooting
 - Maintained and updated Voyager ILS configuration modules
 - Prepared documentation
 - Provided training for library staff
 - Served as Voyager ILS report expert and provided consultation for SQL, web report applications
 - Generated custom database and statistical reports
- Assisted in the implementation of new services, system enhancements and modifications:
 - Identified customer requirements
 - Created specifications for new programs and services
 - Coordinated with developers and stakeholders
 - Managed projects
 - Enhanced locally developed utilities and programs
 - Tested and implemented new software releases
- Routinely managed record loads and transfers for bibliographic, patron, fines & fees, invoice and vendors records. Routinely monitored circ job logs and daily reports. Routinely ran URL checker and OPAC statistics

Data Conversion Programmer

Jul 2003 to Apr 2007

Montreal Office, SirsiDynix Inc, Montreal

- Identified customer requirements, conducted business analysis for customers' existing ILS (MultiLis, Unicorn, Horizon, BiblioMondo, etc) and implemented systems migrations:

- Assisted in the creation of migration plans
- Assisted in the analysis of policy mappings for migrations
- Developed migration programs and MARC conversion programs
- Loaded data to Unicorn
- Conducted testing and troubleshooting, and prepared testing reports
- Implemented live migrations
- Assisted in internal and external consultation and services:
 - Collaborated with project managers supporting live customer sites by providing technical answers as required
 - Assisted in the software development and programming
 - Participated in the development of migrations rules

Teaching & Advising

Instructor

2011-present

UNIV 101 Program, Central Washington University

- Teach students to identify services, materials, and spaces available at the library
- Teach students to use OneSearch as a starting place for academic research and apply basic search strategies
- Teach students to apply evaluative strategies to assessing resources and differentiate between scholarly and popular resources

Graduate Student Advisor

2013-present

Central Washington University

- Provided Liuzhou Cohorts students guidance and assistance in finding research materials, understanding project requirements, analyzing interview and survey questions, and structuring and organizing their research papers

Visiting Scholar Mentor

2017-present

- Accepted a visiting scholar from the University of Guangxi Science and Technology in China in 2017.
- Mentoring the visiting scholar in finding appropriate research materials, writing an English research paper for publication, steps to publish in an academic journal, and peer review process.

Visiting Scholar/Professor

Oct-Nov, 2016

Information Science Master Program, Nanjing University of Aeronautics and Astronautics

- Taught special Topic: The Next-generation ILS and Library Service Platforms
- Facilitated workshops on Digital Scholarship Center, digital content aggregation, and writing an effective research paper and guidelines for publication
- Facilitated discussions on various research topics and library management issues

Courses Taught

- University 101 – Library presentation
- CS101- Computer Basics – Search library databases
- MATH476 – Library tours and resources
- TH505 - Research Methods – Using library resources
- LIS Special Topic: The Next-generation ILS and Library Service Platforms, guest speaker for the first year LIS graduate students in Information Science at Nanjing University of Aeronautics and Astronautics in 2016.

Scholarship and Creative Activities

Refereed Publications

1. Liu, G., & Fu, P. (2018). Shared next generation ILSs and academic library consortia: Trends, opportunities and challenges. *International Journal of Librarianship*, 3(2), 53-71.
2. Liu, G., & Fu, P. (2018). Shared Next Generation ILSs and Academic Library Consortia: Trends, Opportunities, and Challenges. *Library for All: Towards a Smarter and Inclusive Society: the proceedings of the Ninth Shanghai International Library Forum* (pp. 309-323). Shanghai: Shanghai Scientific and Technological Literature Press.
3. 傅平, 邹小筑, 吴丹, 叶志锋. (2018). 回顾与展望:人工智能在图书馆的应用. *图书情报知识*, 182(2), 50-60. Fu, P., Zou, X., Wu, D., & Ye, Z. (2018). Retrospective analysis and prediction: Artificial Intelligence and its applications in libraries. *Documentation, Information and Knowledge*, 182(2), 50-60. Full text in Chinese, title and abstract in both Chinese and English.
4. 傅平. (2018). 图书馆技术发展新趋势. *新世纪图书馆*, 458(2), 15-20. Fu, P. (2018) Top Library Technology trends. *New Century Library*, 458(2), 15-20. Full text in Chinese, title and abstract in both Chinese and English.
5. Brown, E., Fu, P., Blackson, G. (2017). Beyond Traditional Librarianship: Librarians' Roles in an International Education and Exchange Program. *Chinese Librarianship: An International Electronic Journal*, 43, 18-28.
6. 傅平. (2017). 新一代图书馆集成管理系统对美国图书馆联盟影响. *数字图书馆论坛 总第152期, 第2卷 (二月份 2017年): 36-40. Fu, P. (2017). The Impact of the Next-generation ILS on Library Consortium in the USA. Digital Library Forum*, 153(2), 36-40. Full text in Chinese, title and abstract in both Chinese and English.
7. Xu, C., Chen, B., Fu, P., Qian, H. (2016). A Dynamic Resource Allocation Model for Guaranteeing Quality of Service in Software Defined Networking Based Cloud Computing Environment. *Cloud Computing and Security: First International Conference, Icccs 2015*, 206-17. S.l.: Springer.
8. Yang, H., Chen, B., Fu, P. (2016). OpenFlow-Based Load Balancing for Wireless Mesh Network. *Cloud Computing and Security: First International Conference, Icccs 2015*, 368-79. S.l.: Springer.
9. Fu, P., & Julie, C. (2015). Migration to Alma/Primo: A Case Study of Central Washington University. *Chinese Librarianship: An International Electronic Journal*, 40, 1-14.
10. 傅平, & 刘华. (2016). 机构库: 特性,利益和软件平台选择. *图书馆学研究*, 31(5),31-36. Fu, P. & Liu, H. (2016). Institutional Repositories: Characteristics, Benefits and Software Platforms. *Research on Library Science* 31(5), 31-36. doi: 10.15941/j.cnki.issn1001-0424.2016.05.007

11. **Fu, P.** (2014). Supporting the Next-generation ILS: The Changing Roles of Systems Librarians. *Journal of Library Innovation*, 5(1), 30–42.
12. **Fu, P.,** & Fitzgerald, M. (2013). A Comparative Analysis on the Effect of the Integrated Library System on Staffing Models in Academic Libraries. *Information Technology and Libraries*, 32(3), 47–58.

Non-Refereed/Abstract Reviewed Articles, Conference Presentations and Panel Participation

13. **Fu, P.** (2018). *Core Journals in Library and Information Science (LIS)*. Presentation at the Ninth Shanghai International Library Forum, Shanghai.
14. **Fu, P.,** Ho, D., Pun, R., Zhang, S., Zhang, Y. (2018, June). *Cultivating Pathways to a Fulfilling Career: experience and advice from CALA Members*. Panel discussion at the Chinese American Librarians Association Annual Program 2018 and the American Library Association 2018 Annual Conference, New Orleans, LA.
15. **Fu, P.** (2018, May). *An Overview of What ILS-related Work We Have Done since We Migrated to Alma/Primo*. Presentation at the Ex Libris Users of North America 2018 Annual Conference, Spokane, WA.
16. **Fu, P.** (2018, May). *Next Generation Shared ILS and Shared LSP: Trend in American Libraries*. Presentation at the 2016 Chinese Library Annual Conference, Langfang, China.
17. **Fu, P.** (2017, August). *Migration to Alma/Primo: Experiences and Lessons learned at CWU*. Presentation at the Orabis Cascade Alliance Primo for Reference and Instruction Annual Meeting, Ellensburg, WA.
18. **Fu, P.** (2017, May). *Ingesting LibGuides Content into Primo: Experiences and Lessons*. Presentation at the Ex Libris Users of North America 2016 Annual Conference, Schaumburg, IL.
19. **Holly W., Fu, P.,** Ginny B. (2017, May). *Migration to a New Library System: Do-it-yourself Experience*. Presentation at the Ex Libris Users of North America 2016 Annual Conference, Schaumburg, IL.
20. **Fu, P.** (2016, October). *The Next-generation ILS: Trends and Futures*. Presentation at the 2016 Chinese Library Annual Conference, Tongling, Anhui, China.
21. **Fu, P.** (2016, October). *Aggregate Consortia Digital Content and Become a Digital Public Library of America (DPLA) Service Hub*. Presentation at the 2016 International (Zhejiang) Forum on Public Digital Culture, Hangzhou, Zhejiang, China.
22. **Fu, P.** (2016, June). *Beyond Traditional Librarianship: Engage Teaching Faculty through an International Educational Exchange Program*. Presentation at the American Library Association 2016 Annual Conference, Orlando, FL.

23. Duan, X., **Fu, P.**, Ho, D., Jin, X., Sheng, Z., Yang, L., Zou, N. (2016, June). *Helping CALA, Helping You*. Panel discussion at the Chinese American Librarians Association Annual Program 2016 and the American Library Association 2016 Annual Conference, Orlando, FL.
24. Evelhoch, Z. & **Fu, P.** (2016, May). *Introduction to USTAT*. Presentation at the Ex Libris Users of North America 2016 Annual Conference, Oklahoma, OK.
25. **Fu, P.** (2016, May). *Systems Manager's Roles in the Migration to Alma/Primo: Experiences and Lessons Learned at CWU*. Presentation at the Ex Libris Users of North America 2016 Annual Conference, Oklahoma, OK.
26. **Fu, P.** (2015, May). *From Millennium to Alma/Primo: Pre-Migration Preparation, Testing and Cutover*. Presentation at the Ex Libris Users of North America 2015 Annual Conference, Minneapolis, MN.
27. **Fu, P.** (2015, May). *Alma Integrates with External Systems: Experiences and Lessons Learned at CWU*. Presentation at the Ex Libris Users of North America 2015 Annual Conference, Minneapolis, MN.
28. **Fu, P.** (2015, May). *Harvesting a Local Digital Repository: Experiences and Lessons Learned*. Presentation at the Ex Libris Users of North America 2015 Annual Conference, Minneapolis, MN.
29. **Fu, P.** (2013, May). *Creating a CWU Institutional Repository (IR) to Showcase Students' Research and Scholarly Work*. Presentation at the Symposium on University Research and Creative Expression, Central Washington University, Ellensburg, WA.
30. **Fu, P.** (2013, May). *Migrating to Alma: the Changing Role of the Systems Librarian*. Presentation at the Ex Libris Users of North America 2013 Annual Conference, Athens, GA.
31. **Fu, P.** (2012, April). *Scat Table and Call Numbers Not in SCAT*. Presentation at the Innovative User Group 2012 Annual Conference, Chicago, IL.

Research Interests

Next-generation ILS, Discovery Systems, Institutional Repository, Digitization and Digital Preservation, Artificial Intelligence and its applications in libraries

Professional Affiliations

1. Global Digital Infrastructure 451 Alliance, member, 2016–present
2. Chinese American Librarians Association (CALA), life member, 2015–present
3. EDUCAUSE, member, 2011–present
4. Library & Information Technology Association (LITA), member, 2007–present
5. American Library Association (ALA), member, 2003–present

Awards, Honors, Fellowships and Scholarships

1. Washington State Library Professional Development grant (\$1,000), 2017
2. CALA President Recognition Award, ALA/CALA, 2017
3. CALA 2017 Travel Grant (\$500.00)

4. LITA Certificate of Recognition, ALA/LITA, 2012
5. 2012 IUG Scholar, the 2012 Scholarship of the Gerald M. Kline Family Foundation, 2012 (\$1,400)

Academic Services and Activities

Academic Journals Peer Reviewer

1. International Journal of Educational Technology in Higher Education, Online *ISSN* 1698-580X, January 2016–
2. Journal of Librarianship and Scholarly Communication, E-*ISSN*: 2162-3309, January 2016–
3. The CALA International Journal of Librarianship, E-*ISSN*: 2472-3542, September 2016–
4. Data and Information Management. Online *ISSN*: 2543-9251, December 2018–

Committee Services & Activities at ALA/CALA/LITA

1. ALA IRC East Asia and the Pacific Subcommittee, Member, Jul 2018–Jun 2020
2. CALA Board Member, 2017–2020
3. LITA Education Committee, Member, Jul 2014–Jun 2018
4. CALA Scholarship Committee, Co–chair, Jul 2016–Jun 2017
5. CALA Mentorship Program Committee, Co–chair, Jul 2016–Jun 2017
6. LITA Ex Libris Student Writing Award, Member, Jul 2016–Jun 2017
7. CALA Assessment and Evaluation Task Force, Member, Jul 2015–Jun 2016
8. ALA Ambassador, ALA Annual Conference Jun 2016
9. ALA Ambassador, ALA Annual Conference Jun 2015
10. LITA Membership Development Committee, member, Jul 2012–Jun 2014
11. ALA Ambassador, ALA Annual Conference Jun 2014
12. ALA Ambassador, ALA Annual Conference Jun 2013
13. LITA OCLC/LSSI Minority Scholarship Committee, Member, Chair, Past–Chairperson, Jul 2009–Jun 2012

Committee Services & Activities at Orbis Cascade Alliance (OCA)

1. Institutional Representative, Systems Team, May 2015–present
2. Digital Content Joint Working Group, Systems Representative, Oct 2015–Mar 2016
3. SILS Representative and Institutional Lead, Sept 2012–Dec, 2014
4. Systems Working Group, the SILS Implementation Team, Member, Sept 2012–Dec 2014
5. SILS Preparation Team, Member, Mar–July, 2012

Committee Services & Activities at Central Washington University (CWU) and the Library

1. University ASL Diversity and Inclusivity Committee, member, Apr 2017–present
2. Library Budget Committee, Member, Jan 2017–present
3. University Academic Technology Advisory Council, Library Designee, Dec 2012–present
4. Collection Development and Management Committee, Aug, 2012–present
5. Library Council, Member, Sept 2011–present
6. Library College Personnel Committee, Chair, Sept 2018–Aug 2019
7. Library Department Personnel Committee, Sept 2017–Aug 2018
8. Library College Personnel Committee for Post-Tenure Review, Chair, Mar–Apr 2018
9. Library Web Team, Chair, Sept 2011–2018
10. Library Strategic Planning Committee, Member, Oct, 2015–Jul 2017
11. Library College Personnel Committee, Member, Sept 2016–Sept 2017
12. Library Department Personnel Committee, Member, Sept 2014–Sept 2016
13. Ad Hoc Personnel Committee for Senior Lecturer Evaluation, Chair, April 2016–May 2016

14. Scholarly Communication Librarian Search Committee, Chair, Sept–Nov 2015
15. Electronic Resource Librarian Search Committee, Co–chair, Jan, 2015–Mar, 2015
16. University Ethics Advisory Committee, Faculty Member, Dec 2011–Dec 2014
17. Ex Libris SILS Implementation Team, Co–Chair, Aug, 2012–Dec 2014
18. Digital Commons & Institutional Repository Ad Hoc Committee, Co–chair, Aug, 2012–Mar, 2014
19. Library Associate Dean Search Committee, Member, May, 2013–Jul, 2013
20. University Academic Technology Advisory Committee, Member, Jan 2012–Dec 2012
21. Collection Development Librarian Search Committee, Member, Oct, 2011–Mar, 2012

Committee Services & Activities at Singapore Management University

1. Library Management Team, Member, Sept 1, 2009–Aug 15, 2011
2. Library Systems & IT Committee, Chair, Sept 1, 2009–Aug 15, 2011
3. Library Web Steering Committee, Member, Sept 1, 2009–Aug 15, 2011
4. Digital Library Systems Steering Committee, Member, Sept 1, 2009–Feb 15, 2011

Committee Services & Activities at Yale University

1. The Standing Committee on Professional Awareness, Member, Jan 17, 2008–Aug 15, 2009
2. Acquisition Support Group (ASG), IT Representative, August 27, 2007–Aug 15, 2009
3. Circulation Support Group (CSG), IT Representative, May 9, 2007–Aug 15, 2009

Academic Conferences

1. The 2018 American Library Association Annual Conference, New Orleans, LA, Jun 22–26, 2018
2. The Ex Libris User Group of North America 2018 Annual Meeting, Spokane, WA, May 1–4, 2018
3. The 2017 American Library Association Annual Conference, Chicago, IL, Jun 23–Jun 26, 2017
4. The Ex Libris User Group of North America 2017 Annual Meeting, Schaumburg, IL, May 8–12, 2017
5. The 2016 Chinese Library Annual Conference, Tongling, Anhui, China, Oct 25–28, 2016
6. The 2016 International Forum (Zhejiang) on Public Digital Culture, Hangzhou, Zhejiang, China, Oct 17–19, 2016
7. The Orbis Cascade Alliance Summer Meeting, Portland, OR, Jul 12–13, 2016
8. The 2016 American Library Association Annual Conference, Orlando, FL, Jun 23–Jun 29, 2016
9. The Ex Libris User Group of North America 2016 Annual Meeting, Oklahoma, OK, May 2–5, 2016
10. The Orbis Cascade Alliance Summer Meeting, Portland, OR, Jul 8–9, 2015
11. The 2015 American Library Association Annual Conference, San Francisco, CA, Jun 25–Jun 30, 2015
12. The Ex Libris User Group of North America 2015 Annual Meeting, Minneapolis, MN, May 5–8, 2015
13. The Orbis Cascade Alliance C4 Shared ILS Kick–off Meeting, Portland, OR, Jul 8, 2014
14. The Orbis Cascade Alliance Summer Meeting, Portland, OR, Jul 9–10, 2014
15. The 2014 American Library Association Annual Conference, Las Vegas, NB, Jun 26–Jul 1, 2014
16. The Ex Libris User Group of North America 2014 Annual Meeting, Montreal, Canada, April 29–May 2, 2014
17. The Orbis Cascade Alliance Collaborative Technical Services Symposium, Portland, OR, Sept 18, 2013
18. The 2013 American Library Association Annual Conference, Chicago, IL, Jun 27–Jul 2, 2013
19. The ELUNA 2013 Annual Meeting, Athens, Georgia, April 30–May 3, 2013
20. The 2013 Mid–Winter Meeting, American Library Association, Seattle, WA, Jan 26, 2013
21. The Orbis Cascade Alliance Shared ILS Kick–off Meeting, Portland, OR, Jan 8–9, 2013

22. The Orbis Cascade Alliance Summer Meeting, Portland, OR, July 10–12, 2012
23. The 2012 American Library Association Annual Conference, Anaheim, CA, Jun 21–26, 2012
24. The 2012 Innovative User Group Conference, Chicago, IL, Apr 15–18, 2012
25. The Code4lib 2012, Seattle, WA, Feb 6–9, 2012
26. The Orbis Cascade Alliance’s Collaborative Technical Services Symposium, Portland, OR, Dec 8, 2011
27. The 2011 American Library Association Annual Conference, New Orleans, LA, Jun 23–28, 2011
28. The 2010 Innovative User Group Conference, Chicago, IL, Apr 19–22, 2010
29. The 2008 Ex Libris Users of North America Conference, Long Beach, CA, Jul 29–Aug 1, 2008
30. The 2008 American Library Association Annual Conference, Anaheim, CA, Jun 26–Jul 2, 2008
31. The 2008 Mid–Winter Meeting, American Library Association, Philadelphia, PA, Jan 11–16, 2008

Professional Development and Continuing Education

1. “How to Facilitate Strategic Planning in Your Unit”, Workshop, Jan 13, 2017, Central Washington University, Ellensburg, WA
2. “Open Access: 100 Stories of Impact”, bepress Webinar, Oct 6, 2016, Central Washington University, Ellensburg, WA
3. “Practical Digital Preservation on a Shoestring: Triage for the Unfunded”, LYRASIS Webinar, Sept 27-29, 2016, Central Washington University, Ellensburg, WA
4. Managing Stress in the Workplace, Central Washington University, Ellensburg, WA, Sept 28, 2016
5. CALA Leadership Training, at the 2016 American Library Association Annual Conference, Orlando, FL, Jun 23–Jun 29, 2016
6. The Positive and Professional Workplace, Central Washington University, Ellensburg, WA, Dec 15, 2015
7. Primo Early Certificate Training, University of Portland, Portland, OR, Jul 14–16, 2014
8. Project Management Workshop, Yakima, Jun 24, 2014
9. Grant Writing Workshop, April 4, 2014, Central Washington University, Ellensburg, WA
10. “Rights and Reputations: Coaching Faculty to Maximize Impact”, Webinar, Feb 20, 2014, Central Washington University, Ellensburg, WA
11. “Getting Faculty Excited About Your IR...Really? Really!”, Webinar, Feb 12, 2014, Central Washington University, Ellensburg, WA
12. “A Tour of bepress Digital Commons: Successful IRs in Action”, Webinar, Jan 6, 2014, Central Washington University, Ellensburg, WA
13. “Chapter One: A Small College Library Joins the Open Access Movement”, Webinar, Dec 5, 2013, Central Washington University, Ellensburg, WA
14. “Increasing the Visibility and Impact of Graduate Research with Electronic Theses and Dissertations (ETDs)”, Webinar, Nov 7, 2013, Central Washington University, Ellensburg, WA
15. “Open–Access Publishing Advantages: A Case Study at the "Australian Journal of Teacher Education", Webinar, Oct 3, 2013, Central Washington University, Ellensburg, WA
16. Alma Certificate Training, Sept 3–5, Portland, OR
17. “cAPPS Manager Self Service Training”, Aug 7, 2013, Central Washington University, Ellensburg, WA
18. “Publishing with bepress Digital Commons”, Webinar, Mar 21, 2013, Central Washington University, Ellensburg, WA

19. “Institutional Repositories Supporting Community Engagement, Part 1: Campus and Community Partnerships at Linfield College”, Webinar, Mar 7, 2013, Central Washington University, Ellensburg, WA
20. “A Tour of Bepress Digital Commons: Successful IRs in Action”, Webinar, by Bepress, Feb 21, 2013, Central Washington University, Ellensburg, WA
21. Central Washington University ReSource 2013, Jan 31, Ellensburg, WA
22. “Preventing Employment Discrimination”, Online Training, Feb 6, Central Washington University, Ellensburg, WA
23. “Preventing Sexual Harassment”, Online Training, Jan 11, Central Washington University, Ellensburg, WA
24. “Bepress Digital Commons: The Magic Behind Search Engine Discoverability”, Webinar, by Bepress, Jan 17, 2013, Central Washington University, Ellensburg, WA
25. “Online Lifelines: Virtual Communications & Reference for Distance Learners” Webinar by Southern Regional Library Council, NY, Dec 13, 2012, Central Washington University, Ellensburg, WA
26. “Information Literacy in the Age of Web–Scale Discovery: Fast Track and Summon at BGSU,” Webinar by Serials Solutions, Sept 27, 2012, Central Washington University, Ellensburg, WA
27. “Social Entrepreneurship in Action: Digitizing Our Cultural History” Webinar, by LLAMA, Sept 19, 2012, Central Washington University, Ellensburg, WA
28. “Alma 101: Overview and Demonstration” Webinar, by Ex Libris, Sept 18, 2012, Central Washington University, Ellensburg, WA
29. LexisNexis Academic Webinar, Sept 11, 2012, Central Washington University, Ellensburg, WA
30. “Advanced Techniques For Adaptive Streaming” Webinar, by Streaming Media, July 26, 2012, Central Washington University, Ellensburg, WA
31. OCLC WorldShare Management Services demonstration, Mar 6, 2012, Central Washington University, Ellensburg, WA
32. OCLC WorldShare Management Services webinar, Feb 29, 2012, Central Washington University, Ellensburg, WA
33. “Code of Best Practices in Fair Use for Academic and Research Libraries”, webcast, Association of Research Libraries, Jan 26, 2012, Central Washington University, Ellensburg, WA
34. IR presentation for Digital Commons, by Bepress, Nov 16, 2011, Central Washington University, Ellensburg, WA
35. Preventing Employment Discrimination, Nov 10, 2011, Central Washington University, Ellensburg, WA
36. Preventing Sexual Harassment, Nov 9, 2011, Central Washington University, Ellensburg, WA
37. What’s New and Upcoming with Summon Service webinar, by Serials Solutions, Nov 8, 2011, Central Washington University, Ellensburg, WA
38. Foundations of Effective Supervision, Oct 11, 2011, Central Washington University, Ellensburg, WA
39. Providing Corrective Feedback, Sept 29, 2011, Central Washington University, Ellensburg, WA
40. Microsoft SharePoint, Oct 26, 2008, Yale University, New Haven, CT
41. Communication: Effective Listening, Oct 21, 2008, Yale University, New Haven, CT
42. Mistake–Free Grammar & Proofreading, Oct 7, 2008, Yale University, New Haven, CT
43. Business Writing, Sept 10–17, 2008, Yale University, New Haven, CT
44. Managing Up for Non Supervisors, Sept 4, 2008, Yale University, New Haven, CT
45. Understanding MARC Better, Aug 27, 2008, Yale University, New Haven, CT

46. Project Management, Aug 4–6, 2008, Yale University, New Haven, CT
47. Word Level 2, Jun 9, 2008–Jun 11, 2008, Yale University, New Haven, CT
48. HTML 4.01: Web Authoring–Level 1, Mar 27, 2008, Yale University, New Haven, CT
49. Refining Speaking and Writing for Speakers of English as a Second Language, Sept 26, 2007 – Oct 24, 2007, Yale University, New Haven, CT

Library Skills

Integrated Library Systems: Alma (certified Alma admin), Unicorn/Symphony, Voyager, and Millennium
Discovery Platforms: Primo (certified Primo admin), Encore, and WorldCat Local
Links Resolvers: Alma, SFX, and Webbridge
Federated Search Tools: MetaLib, and Research Pro
Institutional Repositories: bepress Digital Commons and Dspace
Open Sources: Omeka
Proxy: EZproxy
Standards: OAI-PMH, MARC 21, Dublin Core, Z39.50, and HTTP

Computer Skills

HTML, XML, Unix, Win-NT, Oracle, SQL, Perl, Unix Shell, C/C++, PHP

Certifications

2014, Ex Libris Certified Alma administrator
2014, Ex Libris Certified Primo administrator
2014, Certificate of Project Management, PARK University Enterprises, Inc.
2008, Certificate of Project Management, George Washington University

Languages: English (full professional proficiency), Mandarin Chinese (native), French (limit working)